

---

Valdosta

# THE TECH GUIDE

FOR FACULTY & STAFF

TrendingTechs@VSU  
& IT Tech & Services  
App Glossary  
Which App Do I Use?  
Information Security Tips  
IT Emails & Solutions Center  
Campus Mailing Lists

For additional assistance:

VSU Solutions Center  
229-245-HELP (4357)



VSU Division of Information Technology

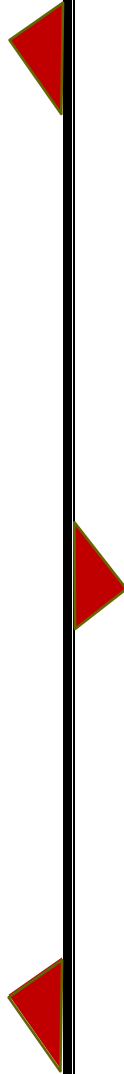
# TrendingTechs @ VSU

---

*top* **6**

---

1. High-SpeedWiFi  
VSUWiFi







# Which **app** do I use?

Banner  
Web

Banner  
Admin\*

SuccessPortal/  
Civitas: Inspire

Degree  
Works

Visual

# Security Tips

[www.valdosta.edu/security](http://www.valdosta.edu/security)

Enable 2FA and use the MS Authenticator App

## Passwords

Use the VSU Password Reset Tool to change your password if forgot. [valdosta.edu](http://valdosta.edu)

- Use a phrase or series of words with numbers and symbols for a secure password- minimum 12-14 characters.
- Don't use your VSU password for non-VSU accounts.
- Don't share your password with anyone or let others use your computer while logged in under your account.

VSU IT will never ask for your password.

- Use a password manager instead of writing down passwords. Although VSU offers a password manager solution, these are some of the most popular options:  
LastPass, Keeper, Dashlane, or 1Password

## Phishing

A method used to trick you into providing sensitive information or downloading malicious software.

- Be cautious about opening email attachments, regardless of who sent them. Call the sender to verify.
- Forward suspicious email to [abuse@valdosta.edu](mailto:abuse@valdosta.edu)
- Hover your mouse over links to see if they are sending you to a legitimate web site. Do the same with email send names. Open a new browser tab and manually type the web address in the Address Bar.
- Look for misspellings and bad grammar.
- Look for 'https' ( ) and a lock icon in the address bar before entering private information.

## Encryption

VSU emails that contain personally identifiable information are encrypted.

# IT Emails

abuse@valdosta.edu  
forward suspicious emails

myvsu@valdosta.edu  
provide MyVSU feedback or  
suggestions (n

itquotes@valdosta.edu  
obtain technology price quotes

itreceiving@valdosta.edu  
check the status of your purchase  
order

itpurchasing@valdosta.edu  
questions about the purchasing  
process or pre-approval for EDP

Connect with Us  
[@VStateIT](#) [Twitter](#) & [Facebook](#)  
[www.valdosta.edu/it](http://www.valdosta.edu/it)  
[blog.valdosta.edu/it](http://blog.valdosta.edu/it)

# Solutions Center

The University's premier call center that  
serves as a centralized client support team  
who specializes in:

- Information Technology
- Admissions
- General ~~VSU~~ Support in icchnol

# CampusMailing Lists @valdosta.edu

Emails sent to these VSU mail lists are subject to approval by appointed moderators.

announcements@valdosta.edu

Audience: & μ o š Ç I ^ š +

Can unsubscribe: Yes

studentannouncements@valdosta.edu

Audience: Student only

Can unsubscribe: Yes

activities@valdosta.edu

Audience: Students, Others by request

Can unsubscribe: Yes

## *Official*

students@valdosta.edu

Audience: Student only

Can unsubscribe: No

faculty@valdosta.edu

Audience: Faculty member only

Can unsubscribe: No

staff@valdosta.edu

Audience: ^ š member only

Can unsubscribe: No

[Learn more about campus mailing lists & v-w 1 Tw 281.103 0.006 Tw89 -0.0J -0.015 Tw 0 T](#)



